

From: Ben F. Padgett
To: Microsoft ATR
Date: 12/13/01 4:30pm
Subject: What would one expect?

To Whom It Concerns:

Sometimes I marvel at statements made by our Congressional leaders. Some seem skeptical of the settlement reached by the DOJ because of what competitors are saying. What would one suspect from competitors? It would be a much better world if one would hear, "Well, yes, I think that Microsoft has been punished enough." Or, "You know, we had our chance but just could not turn the corner." Competitors will blame their failures on those who are successful in the same field. I think what should have never been in the first place should be closed today.

I used Netscape for a long time during the early days of Internet communicating. Long after Explorer hit the market, Netscape was my browser. With hard work and investments, Microsoft was able to write a better program and when they did I switched to Explorer. I'm not the only person that made the switch and it had nothing to do with bundling or availability. It had to do with Netscape falling behind the developmental process.

Microsoft has saved me a ton of money with good software and I would like to see it continue. I'm sure that Netscape and Sun take a much different view than me because they are competitors and I am a most satisfied consumer.

Sincerely,

Ben F. Padgett